

Everything You Need to Know About the New PCB System

The **e-PCB Plus** system is set to replace the existing PCB systems (e-PCB, e-CP39, and e-Data PCB) with a single, unified platform on **MyTax**. With Phase 1 launching on **24 September 2024**, this change is essential for employers and administrators managing monthly tax deductions (MTD). Below, we break down key details about e-PCB Plus and its benefits for users, alongside answers to frequently asked questions (FAQs) to ensure a smooth transition.



Key Features of e-PCB Plus

- **Single Platform Access:** Unlike the existing separate platforms, e-PCB Plus combines all functionalities under the MyTax portal, allowing users to manage their roles with one set of credentials.
- **Role Management:** Employers and their representatives must register and manage their roles to access e-PCB Plus in MyTax.

What's New with e-PCB Plus?

With **e-PCB Plus**, the system has been designed for greater efficiency. Here's what users need to know:

1

Role Registration and Access:

Employers, Employer Representatives, and PCB Administrators must register through MyTax to gain access to e-PCB Plus. The system is designed to centralize all data and services related to MTD, allowing smoother operations year-round.



2

Data Migration:

e-PCB Plus will store only **migrated basic employee data** from the existing e-PCB system, ensuring continuity while offering an improved user experience.



3

Transition Period:

The **existing PCB systems (e-PCB, e-CP39, e-Data PCB)** will continue to operate until **January 15, 2025**. After this date, all submissions and payments for MTD must be completed, and users can access the systems only for review purposes.

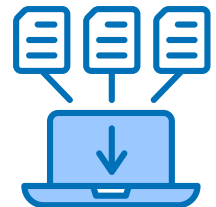


FAQ

Frequently Asked Questions About e-PCB Plus

1 What is the difference between the existing PCB systems (e-PCB, e-CP39, e-Data PCB) and e-PCB Plus?

- **Existing Systems:** These systems are accessed separately, with different IDs and passwords for each.
- **e-PCB Plus:** All services are now combined under **MyTax**, with users needing to register to access e-PCB Plus. Only **one service** can be selected for the calendar year, and users can switch to a new service the following year.



2 Does e-PCB Plus store all data from the existing system?

No, e-PCB Plus will only store basic employee information that has been migrated from the existing e-PCB system.

3 What roles are available in e-PCB Plus?

- **Employer:** Can manage roles in the system.
- **Employer Representative:** Appointed by the Employer to manage PCB.
- **Administrator:** Manages system access and settings.
- **Administrator Representative:** Can be appointed from either company employees or non-company employees.



For detailed steps on appointing these roles, please refer to the User Manual available on MyTax.

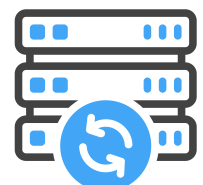
4 How to access e-PCB Plus?

To access e-PCB Plus, users must log in to **MyTax** using their **ID and password**, select their relevant role, and navigate to **ezHasil Service > e-PCB Plus**.

5 What are the actions needed for new users of e-PCB Plus?

New users must:

- **Update employer information** (only by the Administrator).
- **Create an 'Employee Group'** (only by the Administrator).
- **Appoint Administrator Representatives** (if needed).
- Ensure employee information is **correct** to avoid errors during data processing.



6 What if an employee is missing TIN information?

Employers can check or add the employee's **TIN** through the **e-PCB Plus** system by selecting **Add Employee** and verifying the TIN using the **Identification number**.

7 How do I check employee TIN details?

- **Option 1:** Check via **e-Daftar** on MyTax.
- **Option 2:** Through **e-PCB Plus** under **Employee > Employee List > Add Employee**.

8 What should I do if a foreign employee has a new passport but an old TIN?

If an employee has changed their passport, the employee or employer can **update** the details by submitting a **Customer Feedback Form** on the **LHDNM Official Portal**.

9 What happens if the Employer or PCB Administrator becomes inactive?

- If the **Employer** is inactive, all roles will become non-functional.
- If the **PCB Administrator** becomes inactive, there will be no change to their role.
- The **Employer Representative** role remains unaffected by changes in other roles.



10 Can employers still use the old PCB systems?

Yes, employers can continue using **e-PCB**, **e-Data PCB**, and **e-CP39** until the **official announcement** for the closure of these systems once all modules in e-PCB Plus are fully implemented.



For further information, detailed steps, and more FAQs, please refer to the **User Manual** available on MyTax.

Stay Ahead with e-PCB Plus

The launch of e-PCB Plus marks a significant shift towards improving tax filing efficiency. By transitioning early, employers can ensure a smooth experience and continue managing their Monthly Tax Deduction with ease.



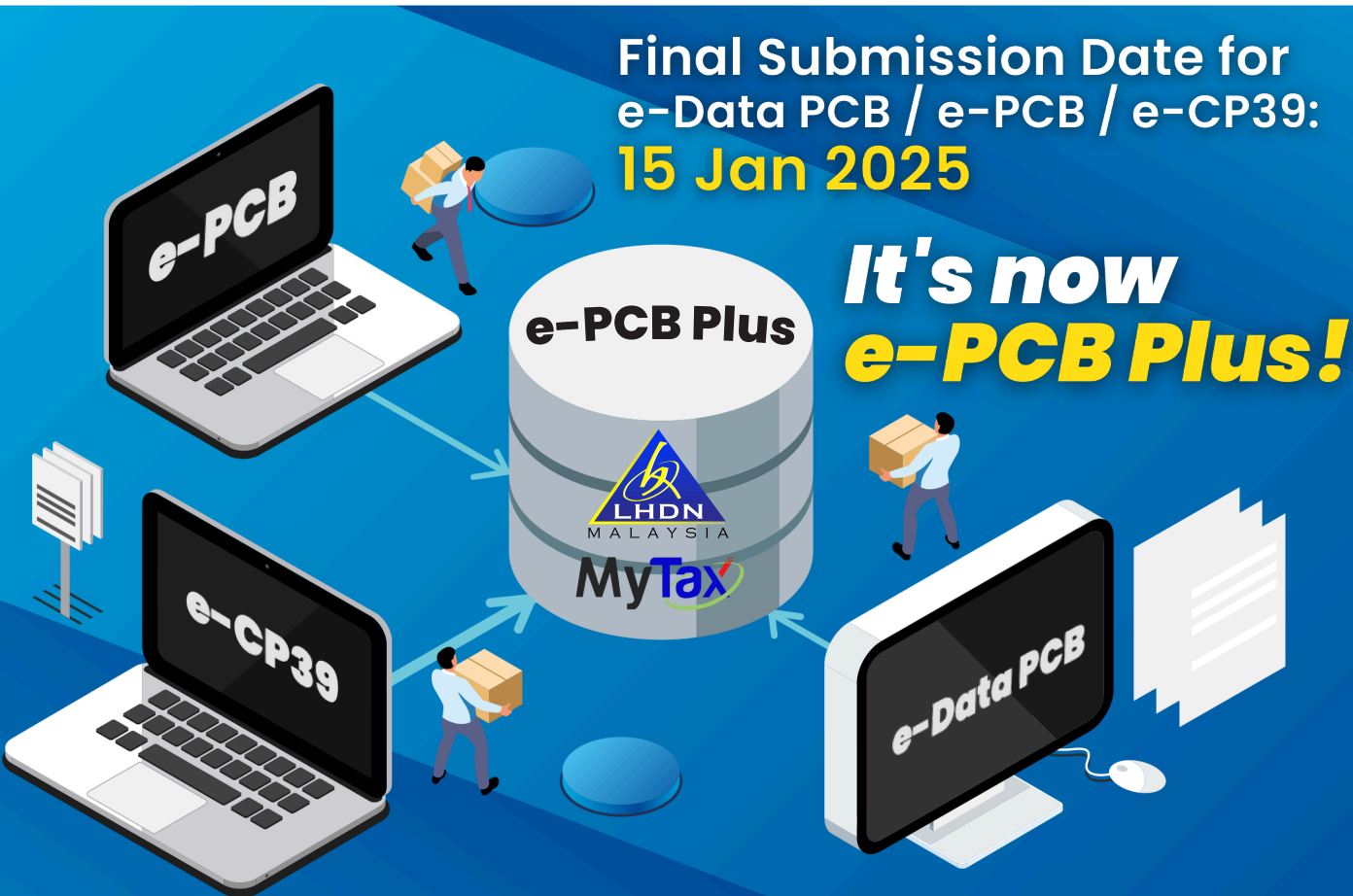
Register now through MyTax and prepare your systems for the upcoming updates.

Critical Deadlines for Employers

The final submission date for MTD data and payments using existing platforms (e-PCB, e-CP39, e-Data PCB) is **15 January 2025**. After this date:

- Submission and payment functions in the old systems will be deactivated.
- Employers will retain limited access for review purposes within a specified period.

 Don't wait – make sure you're ready to transition smoothly to **e-PCB Plus** today!



Final Submission Date for e-Data PCB / e-PCB / e-CP39: 15 Jan 2025

It's now e-PCB Plus!